To Valued Customers:

July 2017
Fuji Electric Co., Ltd.
Hakko Electronics Co., Ltd.

Defect report: TS2060 series software

We regret to inform you that we have identified a software defect on TS2060 series as described below. Please read through this report and upgrade the system program. We apologize for any inconvenience this may have caused.

1. Problem

The problems described below may be caused by the influence of VNC server function supported on system program V2.220 (released on April 14th, 2017).

2. Details of the problem

After powering on, any of the following issues may occur.

Problem 1: POWER lamp is turned on but screen is black.

Problem 2: Error (15:0) is displayed.

Problem 3: After Error (15:0), password input screen is displayed.

* These problems only occur upon power-on. There is no influence on operation during RUN mode.
* Due to these problems, TS unit may become Modem transfer mode.

3. Conditions of the problem

Either of the operations below will cause these problems.

1) In case of turning off power within 3 seconds after making changes as follows.
   - Dimming / BRIGHT macro
   - IP address
   - Touch switch adjustment
   - Screen program transfer
2) In case of turning off power within about 6 seconds after power-on.

4. Cause of the problem

It is due to the influence of VNC server function supported on system program V2.220.

5. Scope of the product and system program version

1) Applicable model: TS2060 / TS2060i

2) Version : System program Ver2.220　(April 14th to May 25th)

Ver2.230　(May 26th to July 12th)

Editor V-SFT-6　Ver6.0.22.0　(April 14th to May 25th)

Ver6.0.23.0　(May 26th to June 8th)

Ver6.0.24.0　(June 9th to July 18th)

6. Measures

System program will be modified.

System program : Ver2.240 applied to the shipments on July 19th, 2017 and later

Editor V-SFT-6　: Ver6.0.25.0 applied to the shipments on July 19th, 2017 and later

* V-SFT-5 Ver5.4.42.0 is not applicable because it includes system program Ver2.210 (not related to this problem).

7. Action required in case of the problem

- If it is possible to switch to local menu on TS unit (Problem 2 and Problem 3)

Switch to local menu and update the system program to Ver2.240 by V-SFT Ver6.0.25.0 or via SD card or USB drive.

When password input screen is displayed, press ENT key to go to local menu.

- If it is not possible to switch to local menu on TS unit (Problem 1)

- For TS2060i, update the system program to Ver2.240 by auto-upload function via SD card or USB drive.

- For TS2060, power on the unit while pressing both SYS and F5 key to delete the screen program, and update the system program to Ver2.240 by V-SFT.

8. V-SFT Ver6 update

Please download Ver6.0.25.0 from the below URL which will be available on July 25th, 2017.

9. Hakko Website URL

http://monitouch.fujielectric.com/

Defect report: TS1070/TS1100 series software

We regret to inform you that we have identified a software defect on TS1070/TS1100 series as described below. Please read through this report and upgrade the system program. We apologize for any inconvenience this may have caused.

1. Problem

The problems described below may be caused by the influence of VNC server function supported on system program V2.220 (released on April 14th, 2017).

2. Details of the problem

After powering on, any of the following issues may occur.

Problem 1: POWER lamp is turned on but screen is black.

Problem 2: Error (15:0) is displayed.

Problem 3: After Error (15:0), password input screen is displayed.

* These problems only occur upon power-on. There is no influence on operation during RUN mode.

* Due to these problems, TS unit may become Modem transfer mode.

3. Conditions of the problem

Either of the operations below will cause these problems.

1) In case of turning off power within 3 seconds after making changes as follows.

- Dimming / BRIGHT macro

- IP address

- Touch switch adjustment

- Screen program transfer

2) In case of turning off power within about 6 seconds after power-on.

4. Cause of the problem

It is due to the influence of VNC server function supported on system program V2.220.

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5. Scope of the product and system program version

1）Applicable model: TS1070 / TS1070i / TS1071 / TS1071i / TS1100 / TS1100i / TS1101 / TS1101i

2）Version : System program Ver2.220　　　(April 14th to May 25th)

　　　　　　　　　　　　Ver2.230　　　(May 26th to July 12th)

　　　　　Editor V-SFT-6　Ver6.0.22.0　(April 14th to May 25th)

　　　　　　　　　　　　Ver6.0.23.0　(May 26th to June 8th)

　　　　　　　　　　　　Ver6.0.24.0　(June 9th to July 18th)

6. Measures

System program will be modified.

System program : <u>Ver2.240 applied to the shipments on July 19th, 2017 and later</u>

Editor V-SFT-6　: <u>Ver6.0.25.0 applied to the shipments on July 19th, 2017 and later</u>

* V-SFT-5 Ver5.4.42.0 is not applicable because it includes system program Ver2.210 (not related to this problem).

7. Action required in case of the problem

- <u>If it is possible to switch to local menu on TS unit (Problem 2 and Problem 3)</u>

Switch to local menu and update the system program to Ver2.240 by V-SFT Ver6.0.25.0 or via USB drive.

When password input screen is displayed, press ENT key to go to local menu.

- <u>If it is not possible to switch to local menu on TS unit (Problem 1)</u>

Update the system program to Ver2.240 by auto-upload function via USB drive.

8. V-SFT Ver6 update

Please download Ver6.0.25.0 from the below URL which will be available on July 25th, 2017.

9. Hakko Website URL

http://monitouch.fujielectric.com/